



## Office Closed April 2nd—Good Friday

The La Motte / Andrew Telephone Company business office will be closed for Good Friday on April 2nd; open as usual on Monday, April 5th.

Please call Tech Support at 1-800-205-1110 for any service-related issues.

This Iowa-based tech support line is available 24/7, including nights, weekends, and holidays.



## Access All of Your Internet Speed: Upgrade to the Smart-RG Router

Are you just getting by with an older or underperforming router? Stop struggling. Experience a night and day difference with the Smart-RG commercial-grade router available through the telephone company.

It's easier than you think: decide if you want to rent for \$7.95 per month, or purchase outright for \$180.00 + tax, then call to schedule an installation appointment.

Let us help you take the guesswork out of router replacement! Call 563-773-2213 or 563-672-3277.

### Contact Us

563-773-2213 or 563-672-3277

Email: info@lamotte-telco.com

### Business Office Hours

400 Pine Street, La Motte

M–F 7:30 - 4:30

(closed over the noon hour)

### Payment Information


Payments are due upon receipt. Payments received after the 20th of each month will be charged a \$1.00 late fee. Services are subject to disconnection for nonpayment.

### Drop Box Locations

- 18 W. Benton Street in Andrew: slot in the door of the central switch building.
- 400 Pine Street in La Motte: free-standing box at the entrance to the driveway.

La Motte / Andrew Telephone Company has partnered for over a decade with Security Coverage, Inc. (an NRTC Managed Services Company) to bring you peace of mind and help when you need it for all of your Internet-connected devices. [Learn more at www.securitycoverage.com/solutions/tech-home/](http://www.securitycoverage.com/solutions/tech-home/)

TECH  
HOME

 **\$6.99/mo**

### Protect

**INCLUDES:** SecureIT Internet security for 1 PC & 1 mobile, parental controls, ransomware protection, 50GB file backup, and password management.

 **\$10.99/mo**

### Protect Plus

**INCLUDES:** SecureIT Internet security for 4 PCs & mobile devices, parental controls, ransomware protection, 250GB file backup, and password management.

 **\$15.99/mo**

### Support

**INCLUDES:** Entire Protect Plus package plus 24/7/365 whole home premium tech support, and a wi-fi self-assessment tool. Get help connecting all your new devices.

## Television Interface Upgrade Coming Soon

More information will be going out soon to our television subscribers announcing an upgrade to La Motte / Andrew Telephone's digital television interface.

**What won't change:** Channels, lineups, pricing, set-top boxes and remotes will not change.

**What will change:** The interface through which you access channels, guide, guide data, and other settings and information will have a fresh, modern feel that's easier to read and interact with. New features will be available. Some buttons on the remote will have different functionalities.

We're pleased to be bringing this improved interface to our television product! Television subscribers should watch their mail for more detailed information coming soon.

Monthly auto pay by ACH or credit card  
is available—call for details: 563-773-2213 or 563-672-3277

**You Can't Afford to Cut  
a Fiber Optic Cable**

**CALL BEFORE YOU DIG**



Spring is here: Remember to call Iowa One Call before doing any digging or burning. La Motte/Andrew Telephone Company has put many miles of new fiber optic cable in the ground in recent years—don't assume you know where the cable is!

**Damage to fiber optic cable can quickly add up to \$10,000 or more *per incident*.**

Do your part to help us protect the underground utilities that we all rely on: Call Iowa One Call before you dig: 1-800-292-8989.

**Iowa One Call is a free service to you.**

General Manager: JoAnne Gregorich  
Service Technicians: Rod Engler, Larry Bartels, Mike Olsen  
Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner  
Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

For Emergency Service  
or help any time:  
Call 1-800-205-1110



Follow us for  
updates and  
information.