

# LAMOTTE & ANDREW TELEPHONE CO.

NEIGHBORS  
SERVING  
NEIGHBORS!

**AUGUST 2022**

## ACP & LIFELINE

The Affordable Connectivity Program (ACP) and Lifeline are FCC benefit programs that lower monthly cost of telephone or internet service by providing a monthly bill credit per qualified household.

ACP provides up to \$30/month discount for internet. Lifeline provides up to \$5.25/month for landline phone or \$9.25/month for internet (not both).

To see if you qualify, go to  
<https://www.checklifeline.org>  
<https://acpbenefit.org/>

La Motte & Andrew Telephone Company is a participating provider.



**NEW EMPLOYEE**

La Motte & Andrew Telephone Company is pleased to announce the hiring of Sherry Theisen as a Customer Service Representative. Sherry is married to Randy Theisen and they have three children: Krystal, Lindsey, and Bailey. She lives in rural La Motte and brings over 26 years of customer service. She enjoys playing golf with her husband, reading, and going to her grandsons baseball games.

## CUSTOMER APPRECIATION PICNIC

**ANDREW PAVILION**

**TUESDAY, AUGUST 2, 2022**

**4:00 PM - 7:00 PM**

**FOOD, BEVERAGES, & GREAT CONVERSATION**

**ASAP YOUR RSVP  
563-773-2213 OR**

**INFO@LAMOTTE-TELCO.COM**

**THANK YOU FOR YOUR CONTINUED SUPPORT**



### CONTACT US

563-773-2213  
563-672-3277  
[info@lamotte-telco.com](mailto:info@lamotte-telco.com)

### OFFICE HOURS

400 PINE ST  
LA MOTTE IA 52054  
7:30 - 4:30 MON - FRI  
(12 - 1 closed for lunch)

### DROP BOXES

ANDREW - 18 W BENTON  
(door slot Central Switch)  
  
LA MOTTE - 400 PINE  
(entrance of driveway)

### PAYMENT INFO

Payments due upon receipt.  
\$1 late fee for payments after 20th of the month.  
Services subject to disconnection for nonpayment.  
\$30 reconnect fee.



## AUGUST 2022 TV CHANNEL UPDATE

The Olympic Channel is being discontinued effective October 1, 2022 per NBCU. This channel is included in the Expanded TV package. SD channel 100 and HD channel 400.



### Church in the Park Community Worship Service

**La Motte Town Park Pavilion  
bring a lawn chair (optional)**

**10:30 a.m., Sunday, August 21, 2022**

**Sponsored by St. Paul's, La Motte,  
& St. John's, St. Donatus**

**Potluck meal to follow service  
(bring a covered dish to share  
& your own table service)**



## LA HOMEPASS APP

Routers can no longer be purchased at La Motte & Andrew Telephone Company. We have LA HomePass App by Plume that is offered along with a router for \$10/month. It makes for easier troubleshooting that can be done right here at our office. And if the router goes bad on our end, we will replace it for free.

### FEATURES:

- MANAGE WIFI SYSTEM
- VIEW OF ALL CONNECTED DEVICES
- REAL-TIME PROTECTION
  - ANTIVIRUS, MALWARE, ETC
- BUILT-IN AD BLOCKING
- EASIER PARENTAL CONTROLS
  - DEVICE FREEZE
- MOTION DETECTION
- MULTIPLE USERS
  - ADULTS SEPARATE FROM KIDS/FRIENDS
- CAN BE LINKED TO ALEXA
  - CHECK SPEEDS & DEVICES
- DEVICE CHECKS
  - ACTING STRANGE = SELF QUARANTINES

If you have an older router and would like to upgrade, please contact our office.



La Motte & Andrew Telephone Company sponsored the meal at the La Motte Fire & Rescue Department 1st Annual Golf Tournament Fundraiser on July 9, 2022, at the Bellevue Golf Course. 25 golf teams competed in a 4 person best shot. It was a huge success.

**FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110**

General Manager: JoAnne Gregorich  
Service Technicians: Rod Engler, Mike Olsen,  
Dennis Dunne, Marilee Aschenbrenner  
Customer Service Reps: Carla Ehlers, Tonya  
Felderman, Sherry Theisen  
Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)



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