



# LAMOTTE & ANDREW TELEPHONE CO.

NEIGHBORS SERVING NEIGHBORS!

JUNE 2023

## COMPANY UPDATE FROM JOANNE

It has been a busy couple of years at La Motte and Andrew Telephone Company.

We have completed our fiber-to-the-home construction project in our two exchanges. We were also able to extend our service to several areas outside of our exchanges. We continue to improve our service to our customers by investing in technology that allows us to troubleshoot more customer issues from our central office. Many of you are renting our Smart-RG router or have Happy House, our managed WiFi system, installed in your homes. These technologies allow us to better troubleshoot any issues with your home WiFi network and the devices connected to it. Many times we are able to resolve your issue without leaving the office. With devices that are not compatible with our network, we have to roll a truck and apply a service charge for the call. The additional advantages to renting our Smart-RG router and our Happy House, managed WiFi application, are we take care of the devices and we keep the devices current with technology changes. We continue to look for ways to make your life better through technology. It seems everything needs the internet to work. And as we ask more of our internet service, we need to use the devices that can do the job we ask and not cause frustration. We are always available to answer any questions you may have about your service. We appreciate our customers and we want to hear from you, if you have issues or are happy with your service.

## HAPPY HOUSE BY PLUME



The only self-optimizing and learning **adaptive home WiFi system** on the market



**Parental controls** with age-appropriate content filters and website blocks



**Guest management** with passwords that expire and device-specific access



Real-time **online protection** from the seven most common types of malicious threats



Built in **ad-blocking**



Home **motion detection** through devices already connected to your WiFi



Internet **speed checks** to make sure you're getting what you pay for



Seamless integration across your **Alexa devices** enables you to quickly and easily control your network with your voice

FOR MORE DETAILS SEE QR CODE BELOW



### CONTACT US

563-773-2213  
563-672-3277  
866-943-4375  
563-773-2345 FAX  
info@lamotte-telco.com

### OFFICE HOURS

400 PINE ST  
LA MOTTE IA 52054  
7:30 - 4:30 MON - FRI  
(12 - 1 closed for lunch)

### DROP BOXES

ANDREW - 18 W BENTON  
(door slot Central Switch)  
LA MOTTE - 400 PINE  
(entrance of driveway)

### PAYMENT INFO

Payments due upon receipt.  
\$1 late fee for payments after 20th of the month.  
Services subject to disconnection for nonpayment.  
\$30 reconnect fee.





JUNE 2023



# IOWA ONE CALL



Whether you're trenching in a field, planting a tree, or digging a foundation, Iowa law requires everyone to locate underground utilities before digging. **First**, contact IOWA ONE CALL to begin the discovery process, then **wait 48 hours** (excluding Saturday, Sunday, and legal holidays) **before** any digging begins. Call or click before you dig. This service is **FREE** and it's the law.



Your must call in a locate before La Motte & Andrew Telephone Company technicians can mark underground lines.



Excavators who damage underground lines are responsible for the full cost of repair or replacement.

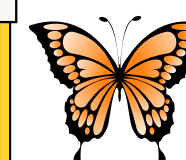
## PHONE SAFETY TIPS



- **DO NOT** provide any personal information like name, address, or phone number to strangers.
- **PROVIDE** first initial and last name only for directories.
- **NEVER** have a message on your answering machine that you are gone.
- **VERIFY** a phone number is legit before sharing information. **CALL** back at a later time.
- **GET** the number they are trying to reach instead of sharing yours (wrong number).
- **GET** the name & number to return a call, if person they are trying to reach isn't available. **NEVER** admit you are alone.
- **CALL** police if caller is harassing. **IMMEDIATELY** hang up.



<p><b>ST PAUL'S LUTHERAN CHURCH BREAKFAST IN THE PARK</b></p> <p><b>SUNDAY, JUNE 11, 2023 8 AM - NOON LA MOTTE TOWN PARK</b></p> <p><b>ALL YOU CAN EAT CARRYOUT AVAILABLE</b></p>	<p><b>MUSIC ON MAIN LIVE MUSIC BY CATFISH MURPHY</b></p> <p><b>SATURDAY, JUNE 24, 2023 6 PM - 10 PM LA MOTTE TOWN SQUARE</b></p> <p><b>FOOD BY CIRCLE C &amp; CHUCKIES FOOD TRUCK STARTING AT 5 PM</b></p>
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**FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110**



General Manager: JoAnne Gregorich  
 Service Technicians: Rod Engler, Mike Olsen,  
 Dennis Dunne, Marilee Aschenbrenner  
 Customer Service Reps: Carla Ehlers, Tonya  
 Felderman, Heidi Balk  
 Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)



**FOLLOW US  
FOR UPDATES  
& INFO**

