

LAMOTTE & ANDREW TELEPHONE CO.

CYBER SECURITY

It is always best to not open an email, if you don't recognize the sender. The from and reply fields should always match. If greetings or salutation are terms used long ago like Kind Regards, best to disregard. One way to know the email isn't legit is if it has typos or grammar errors. Don't fall for offers that are probably too good to be true.



LA MOTTE TELEPHONE CO
STOCK AUCTION

WEDNESDAY, APRIL 20, 2022
6:30 PM

LA MOTTE TELEPHONE
BUSINESS OFFICE
400 PINE STREET
LA MOTTE IA 52054



CHANNEL 1 - REMOTE CONTROL CHANNEL

Turn to channel 1 on your TV and check out the tutorial on how to use your remote control. If you want to play games, hit Menu on your remote and go to Apps/Games. You can pick between Memory, Minesweeper, Solitaire, Spider Solitaire, or Sudoku. If you can't find a button on your remote for closed captioning, hit Menu, go to Settings/Display/Closed Captioning. If you're like me and you'd prefer the Guide to close after changing channels, hit Menu, go to Settings/Guide/After Changing Channels.



CPNI PRIVACY NOTICE

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about those products and services you use. We also gather data during application processes. This information is known as **Customer Proprietary Network Information (CPNI)** and "Nonpublic Information."

Under federal law, you have a right and La Motte & Andrew Telephone Company has a duty, to protect the confidentiality of your CPNI. The telephone company will not disclose or sell this information, unless required to do so by law; or upon written receipt of an affirmative written request by a customer. The telephone company may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents, or contractors who must use the information to provide services to you. Further sharing of the information is restricted by our employee handbook, nondisclosure agreements, and the law in order to guard your personal information.



CONTACT US

563-773-2213
563-672-3277
info@lamotte-telco.com

OFFICE HOURS

400 Pine St
La Motte IA 52054
7:30 - 4:30 Mon - Fri
(12 - 1 closed for lunch)

DROP BOXES

ANDREW - 18 W Benton
(door slot Central Switch)

LA MOTTE - 400 Pine
(entrance of driveway)

PAYMENT INFO

Payments due upon receipt.
\$1 late fee for payments
after 20th of the month.
Services subject to dis-
connection for nonpayment.

KEEP THIS PAGE FOR YOUR REFERENCE**Fiber Cable Service Notice****Important Notice Concerning Your Landline Telephone Service**

Many of today's advanced home phone services require backup battery power to continue functioning during a power outage. To avoid a disruption of home voice service during a power outage—and to maintain the ability to connect to 911 emergency services—La Motte & Andrew Telephone Company installs backup battery power as part of your home telephone service.

What Your Backup Battery Can—and Can't—Do for You

A backup battery allows you to continue to use your home voice services during a power outage on a **corded** telephone (not a cordless handset). Without a backup battery or an alternate backup source such as a generator, you will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices, and other equipment will not run on this backup battery.

Extended Battery Purchase Option

In an outage, a backup battery is expected to last at least 8 hours on standby power, and should give you 6 hours of talk time. If you feel that this is not enough time, an extended battery (up to 24 hours) is available for purchase directly from La Motte & Andrew Telephone Company. If you would like one of these extended batteries installed, contact our office for the cost of a 24-hour battery.

Instructions for Proper Care and Use of Your Battery

In order for your telephone company voice services to operate properly in the event of a power outage, your backup battery must remain plugged in at all times. This battery is rechargeable, so in the event of an outage, the battery will recharge once regular power is restored.

Although the backup battery is rechargeable, it will not last forever. Environmental factors, such as temperature, can shorten your battery's useful life. It is important for you to regularly check the status of your battery backup. If the light next to "Battery" is red, or when your device starts making a loud beeping sound, contact the telephone company because your battery may need to be replaced. La Motte & Andrew Telephone Company will replace the standard 8-hour battery at no cost to you.



400 Pine Street PO Box 8
La Motte, IA 52054
(563) 773-2213
(563) 672-3277

General Manager: JoAnne Gregorich
Service Technicians: Rod Engler, Mike Olsen,
Dennis Dunne, Marilee Aschenbrenner
Customer Service Reps: Carla Ehlers, Sandy
Pitts, Tonya Felderman
Email: info@lamotte-telco.com

**FOR EMERGENCY
SERVICE OR
HELP ANYTIME:**

CALL 1-800-205-1110



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& INFO**