

LAMOTTE & ANDREW TELEPHONE CO.

MONTHLY NEWSLETTER

VIDEO PRICING UPDATE - EFFECTIVE APRIL 1, 2024

We have completed our negotiations with the local broadcast stations (KWWL, KCRG, KGAN, WQAD, & WHBF) and the new pricing will be effective April 1, 2024. This was a very tough negotiation. The stations asked for double the amounts they were getting. We were able to negotiate the pricing, but it is still much higher than all of us were hoping for. We understand that many of you came to La Motte Television because we carried the local stations that you wanted and needed to see. We have always made our best effort to bring you the best technology and the best service at a reasonable price. The changes in our package pricing reflect the stations price increase to us. **The price increases are good for 3 years.** Thank you for your loyalty to La Motte and Andrew Telephone Company.

New Pricing:

Basic Package \$79 Basic Plus \$164 Expanded \$178 Complete Connection Package \$270

DO YOU HAVE ENOUGH INTERNET SPEED?

WITH Telephone Service

100/100 Mbps	\$37.95/month
150/150 Mbps	\$47.95/month
250/250 Mbps	\$57.95/month
500/500 Mbps (Voice Net Value Package*)	\$98.95/month
1 Gig	\$89.95/month

WITHOUT Telephone Service

150/150 Mbps	\$49.95/month
250/250 Mbps	\$59.95/month
500/500 Mbps	\$79.95/month
1 Gig	\$89.95/month



Call our office at 563-773-2213 or 563-672-3277, if you want to increase your speed.

* Voice Net Value Package - price includes landline phone with calling features & 500/500 Mbps internet service

CONTACT US

563-773-2213
563-672-3277
866-943-4375
563-773-2345 FAX
info@lamotte-telco.com

OFFICE HOURS

400 PINE ST
LA MOTTE IA 52054
7:30 AM - 4:30 PM
MONDAY - FRIDAY
CLOSED 12-1 (LUNCH)

DROP BOXES

ANDREW - 18 W BENTON
(door slot Switching Office)
LA MOTTE - 400 PINE
(entrance of driveway)

PAYMENT INFO

Payments due upon receipt.
\$1 late fee for payments
after 20th of the month.
Services subject to dis-
connection for nonpayment.
\$30 reconnect fee.

YOU CAN'T AFFORD TO CUT A FIBER OPTIC CABLE

CALL BEFORE YOU DIG



CALL BEFORE YOU DIG!
1-800-292-8989
www.iowaonecall.com



Remember to call Iowa One Call before doing any digging or burning. La Motte & Andrew Telephone Company has put many miles of fiber optic cable in the ground in recent years —don't assume you know where the cable is!

Damage to fiber optic cable can quickly add up to \$10,000 or more per incident.

Do your part to help us protect the underground utilities that we all rely on: Call Iowa One before you dig: 811 or 1-800-292-8989

Iowa One Call is a free service to you

CPNI PRIVACY NOTICE

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about those products and services you use. We also gather data during application processes. This information is known as **Customer Proprietary Network Information (CPNI)** and "Nonpublic Information."

Under federal law, you have a right and La Motte & Andrew Telephone Company has a duty, to protect the confidentiality of your CPNI. The telephone company will not disclose or sell this information, unless required to do so by law; or upon written receipt of an affirmative written request by a customer. The telephone company may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents, or contractors who must use the information to provide services to you. Further sharing of the information is restricted by our employee handbook, nondisclosure agreements, and the law in order to guard your personal information.

DAYLIGHT SAVINGS TIME
MARCH 10th
(SPRING FORWARD)



OFFICE CLOSED
GOOD FRIDAY
MARCH 29th
CALL ↓

FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: JoAnne Gregorich
Assistant General Manager: Mike Olsen
Plant Manager: Rod Engler
Service Technicians: Dennis Dunne, Marilee Aschenbrenner
Customer Service Reps: Tonya Felderman, Heidi Balk
Email: info@lamotte-telco.com



HAPPY
HOUSE
BY
PLUME



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& INFO