



## Avoiding Robo Calls and Scammers

Tips to help prevent robo callers and scammers from getting to you:

1. Enable Anonymous Call Rejection on your cell phone through Call Settings. For landlines, Anonymous Call Rejection and/or Telemarketing Do-Not-Disturb is available to subscribers for only \$1.00/month each.
2. Check out call blocking apps for your cell phone, such as “Should I Answer?” and “Nomorerobo.”
3. Be wary—Caller ID can be spoofed. Scammers spoof area numbers to make them look local. Listen to your intuition and hang up if something seems off.
4. NEVER give out or “confirm” any personal or financial information to someone calling you. If you believe the call is from a legitimate organization, hang up and call them directly using the number on your statement or other existing paperwork to follow up.
5. Research a charity before you give, and find out how much of your donation actually goes to the charity. One resource is the Better Business Bureau: [www.give.org](http://www.give.org)
6. “Grandparent Scams” are active in the area. Hang up and call your grandchild or their parent directly if you receive a call claiming to be a grandchild needing money immediately due to an arrest or accident.

**Con artists prey on emotions, specifically fear, generosity, or greed. Resist pressure to make a decision immediately—don’t allow yourself to be rushed.**

### Contact Us

563-773-2213 or 563-672-3277

Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

### Business Office Hours

400 Pine Street, La Motte

M–F 7:30 - 4:30

(closed over the noon hour)

### Payment Information

Payments are due upon receipt. Payments received after the 20th of each month will be charged a \$1.00 late fee. Services are subject to disconnection for nonpayment.

### Drop Box Locations

- 18 W. Benton Street in Andrew: slot in the door of the central switch building.
- 400 Pine Street in La Motte: free-standing box at the entrance to the driveway.



## City of La Motte Residents: Spring Yard Waste Cleanup

Residents of the City of La Motte: A spring yard waste pickup and disposal service will be available through Fogel Services.

Call city councilmember Nicole Manders at 563-599-8972 for details on the date and cost.

Less burning means better air quality!

## Accessibility Notice

The Federal Communications Commission (FCC) has rules requiring telecommunications service providers like La Motte/Andrew Telephone Company to make our services and products accessible to people with disabilities, if such access is readily achievable.

The rules implement Section 255 of the Federal Communications Act. Section 255 requires telecommunications service providers to make their services and devices compatible with peripheral devices and specialized customer premises equipment that are commonly used by people with disabilities, if such compatibility is readily achievable.

Please call us at 563-773-2213 or 563-672-3277 for further information or to discuss your accessibility needs and the options we may have to assist you in using our services.

## Review Your Monthly Bill

Please take a few minutes this month to take a close look at your billing statement. We do our best to ensure billing is accurate, but sometimes things get missed.

We do not review each customer statement every month, so we are not aware if there are errors. The earlier you can bring any inaccuracies to our attention, the sooner we can fix them.

As always, if you have any questions about your bill, please call us: 563-773-2213 or 563-672-3277.

**You Can't Afford to Cut  
a Fiber Optic Cable**

**CALL BEFORE YOU DIG**



Spring is here: Remember to call Iowa One Call before doing any digging or burning. La Motte/Andrew Telephone Company has put many miles of new fiber optic cable in the ground in recent years—don't assume you know where the cable is!

**Damage to fiber optic cable can quickly add up to \$10,000 or more *per incident*.**

Do your part to help us protect the underground utilities that we all rely on: Call Iowa One Call before you dig: 1-800-292-8989.

**Iowa One Call is a free service to you.**

General Manager: JoAnne Gregorich  
Service Technicians: Rod Engler, Larry Bartels, Mike Olsen  
Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner  
Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

For Emergency Service  
or help any time:  
Call 1-800-205-1110

 Follow us for  
updates and  
information.