

LAMOTTE & ANDREW TELEPHONE CO.

MONTHLY NEWSLETTER

CHICAGO SPORTS TEAMS END MEDIA PARTNERSHIP WITH NBC SPORTS CHICAGO

Effective October 1, 2024, Chicago Sports fans will notice a significant change in their viewing options. The Chicago sports teams have officially ended their media partnership with NBC Sports Chicago, marking a new chapter for both the teams & their loyal supporters.

From this date forward, channels 17 and 25 will no longer carry NBC Sports Chicago, impacting how fans access live game broadcasts, team news, & exclusive content. This decision comes as part of the teams' strategy to enhance their broadcasting reach & explore new media opportunities.

HAPPY THANKSGIVING FROM LA MOTTE & ANDREW TELEPHONE

As we approach this season of gratitude, all of us at La Motte & Andrew Telephone want to take a moment to express our heartfelt appreciation for your business.

We are truly thankful for your trust & support. We wish you & your families a very Happy Thanksgiving & a joyous holiday season. Your continued partnership means the world to us, & we look forward to serving you in the coming year.

Thank you for being a valued part of the La Motte & Andrew Telephone family!

SERVICE CALLS

We are always happy to assist our customers, but as vehicle costs continue to increase, we will try to assist over the phone as much as possible. This may require your assistance as well. One of the main issues of customer calls is "slow internet speed". Our experience is that after a couple of years, some routers are unable to provide the same speed. We are happy to test at the NID (DMARC) to make sure you are getting the speed you are paying for. If all is good on our end, we can provide you with an upgraded router (Happy House by Plume) for \$10 a month. If you prefer to purchase your own router, we will charge \$75 for the service call. Our router can be upgraded at regular intervals for optimum service.

DON'T FORGET TO CHANGE YOUR CLOCKS (FALL BACK)

END OF DAYLIGHT SAVINGS TIME

NOVEMBER 3RD



CONTACT US

(563) 773-2213
(563) 672-3277
(866) 943-4375

info@lamotte-telco.com

OFFICE HOURS

400 Pine St
La Motte IA 52054
7:30 am - 4:30 pm
Monday - Friday
Closed 12-1 (Lunch)

DROP BOXES

Andrew - 18 W Benton
(door slot Switching Office)

La Motte - 400 Pine
(entrance of driveway)

PAYMENT INFO

Payments due upon receipt.
\$1 late fee for payments
after 20th of the month.
Services subject to dis-
connection for nonpayment.
\$30 reconnect fee.

LIHEAP ASSISTANCE

Low-Income Home Energy Assistance Program (LIHEAP) is a federal funded program that reduces the costs associated with home energy bills, energy crises, weatherization, & minor energy-related home repairs. LIHEAP protects households from disconnection in the winter. Disconnection is not allowed November 1st - April 30th in Iowa.

Applications are accepted on a first-come, first-serve basis. Households can start applying October 1st if disabled, age 60 or older, or those in crisis. If customers inform their electric or natural gas provider that they are applying for LIHEAP, they are given a 30-day stay of disconnection while the application processes.

You may qualify for benefits if your income is at or below 200% of the federal poverty guidelines OR if at least one member of your household gets help from one of these government benefit programs: Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF), or certain Veteran's benefits.

For more information if you qualify & to apply, please go to <https://hhs.iowa.gov/programs/programs-and-services/liheap>.



La Motte & Andrew Telephone Co will be closed for the following holidays: **Christmas Eve, Tuesday, December 24th; Christmas Day, Wednesday, December 25th; & New Year's, Wednesday, January 1st**
24/7 TECH SUPPORT CALL 800-205-1110

NEW DROP BOX



We have installed a new drop box at our La Motte locations. The only difference is you need to pull down to put your payment in box. Hopefully this will keep the snow & rain out.



LA MOTTE & ANDREW TELEPHONE CO WILL BE CLOSED FOR THANKSGIVING THURSDAY, NOVEMBER 28TH. WE WILL RETURN FRIDAY, NOVEMBER 29TH.

24/7 TECH SUPPORT: CALL 800-205-1110



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THANK YOU FOR SERVING OUR COUNTRY

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PROTECTING OUR Freedom

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LA MOTTE AREA COMMUNITY CENTER BLOOD DRIVE

THURSDAY, NOVEMBER 14TH

2 PM - 6:30 PM
WALK-INS ARE WELCOME



CONTACT TERRI EHLINGER FOR FURTHER DETAILS AT 563-590-9268

FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: JoAnne Gregorich
Assistant General Manager: Mike Olsen
Plant Manager: Rod Engler
Service Technicians: Dennis Dunne, Marilee Aschenbrenner
Customer Service Reps: Tonya Felderman, Heidi Balk
Email: info@lamotte-telco.com



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