



LAMOTTE & ANDREW

TELEPHONE CO.


**NEIGHBORS
SERVING
NEIGHBORS!**

OCTOBER 2022



TV CHANNEL UPDATE

GAC Family has changed to Great American Family. SD channel 209.



KGAN 2.3 GetTV will be changing to Quest after October 1st, but before October 15th. SD channel 321.

AUTO CREDIT CARD

If you are currently signed up for Auto Credit Card, please let us know ASAP if your credit card has been hacked, stolen, lost, or is about to expire.



**Know What's Below.
Call Before You Dig.**


Iowa One Call is a free service to you.



ACP & LIFELINE RECERTIFICATION




Recertification is an annual requirement for ACP and Lifeline subscribers. USAC (Universal Service Administrative Co) may be contacting you to confirm you still qualify for the benefit. Methods of contact include a letter via mail, email reminders, or pre-recorded messages via phone. Please respond to any notifications in a timely manner regarding your eligibility. If you don't, you will lose your benefit and your bill will increase.



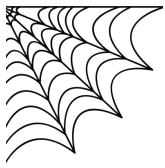
Three ways to recertify for ACP: call 877-384-2470 (do not need documentation proof), online by completing ACP recertification form, or mail by completing ACP recertification form and mailing to: ACP Support Center, PO Box 7081, London, KY 40742-8302.

Three ways to recertify for Lifeline: call 855-359-4299 (do not need documentation proof), online by completing Lifeline recertification form, or mail by completing Lifeline recertification form and mailing to: Lifeline Support Center, PO Box 7081, London, KY 40742.



CONTACT US	OFFICE HOURS	DROP BOXES	PAYMENT INFO
563-773-2213 563-672-3277 866-943-4375 info@lamotte-telco.com	400 PINE ST LA MOTTE IA 52054 7:30 - 4:30 MON - FRI (12 - 1 closed for lunch)	ANDREW - 18 W BENTON (door slot Central Switch) LA MOTTE - 400 PINE (entrance of driveway)	Payments due upon receipt. \$1 late fee for payments after 20th of the month. Services subject to dis-connection for nonpayment. \$30 reconnect fee.



OCTOBER 2022

WAYS TO PREVENT TELEMARKETING CALLS, ROBOCALLS & SPAM EMAILS



As telemarketing calls, robocalls, and spam emails have grown out of control, the best defenses we have are as follows:



Telemarketing Do-Not-Disturb call feature. For \$1/month, all callers will get a prerecorded message asking them to disconnect if a telemarketer. Robocalls are unable to get through. Friends and family just have to press 1 at any time to skip the message and get through to you. If you need to file a complaint with the FCC, go to: https://consumercomplaints.fcc.gov/hc/enus/requests/new?ticket_form_id=39744



Do-Not -Call Registry at www.donotcall.gov. If you continue to receive telemarketing calls or robocalls, you can file a complaint by visiting www.donotcall.gov, or call 1-888-382- 1222 (TTY 1-866-290-4236).



To report spam emails, call our 24/7 Tech Support at 1-800-205-1110.

SCHOOL IS BACK IN SESSION



Is your internet keeping up with increased usage?



Need help getting the kids back into a routine? LA Homepass App by Plume has parental controls which allow the parent to control how long each child is on the internet. It costs \$10/month and has many other outstanding features. Includes real-time protection from antivirus and malware, built-in ad blocking, etc.



Need better coverage for the kids doing their homework? We can help. Call our office with any upgrades to your service at 563-773-2213 or 563-672-3277.



INTERNET WITH TELEPHONE SERVICE:

WITHOUT TELEPHONE:

60/60 MB	\$37.95/month	100/100 MB	\$49.95/month
100/100 MB	\$47.95/month	250/250 MB	\$59.95/month
250/250 MB	\$57.95/month	500/500 MB	\$79.95/month
500/500 MB (Voice Net Value Package)	\$98.95/month		



FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: JoAnne Gregorich
Service Technicians: Rod Engler, Mike Olsen,
Dennis Dunne, Marilee Aschenbrenner
Customer Service Reps: Carla Ehlers, Tonya
Felderman, Sherry Theisen
Email: info@lamotte-telco.com



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& INFO**

