

# LAMOTTE & ANDREW TELEPHONE CO.

## MONTHLY NEWSLETTER

### 4TH ANNUAL CUSTOMER APPRECIATION PICNIC 2024

The 4th Annual Customer Appreciation Picnic was held in La Motte on Wednesday, August 7, 2024, at the city park pavilion. We had gorgeous weather for mingling. Thanks again to the Circle C & Bubba's for all of your extra help! The food was delicious & the drinks are always refreshing on a summer day. The winners of the RSVP drawing for \$50 Casey's Gift Cards were Madonna Fuegen & Karen Reed. Thanks Adtran for donating!



Thank you for supporting us all these years!

### NOTICE TO CUSTOMERS PAYING WITH CREDIT CARD EFFECTIVE 11/1/2024

We impose a surcharge of 3% when paying with a credit card, which is not greater than our cost of acceptance. The adjustment will appear on your receipt. We do not surcharge debit cards. Any purchases made with debit card, check, money order, or cash will not include a surcharge.



**LA MOTTE & ANDREW TELEPHONE COMPANY OFFICE WILL BE CLOSED SEPTEMBER 2ND (LABOR DAY). PLEASE CALL OUR 24/7 TECH SUPPORT AT 800-205-1110 FOR ALL EMERGENCIES. THE OFFICE WILL REOPEN ON SEPTEMBER 3RD.**



**SIGN UP TODAY FOR AUTO ACH**

**& GO PAPERLESS - RECEIVE \$5 OFF YOUR NEXT BILLING**

Must mention promo to receive. 1 time discount. Expires 11/1/24

#### CONTACT US

563-773-2213  
563-672-3277  
866-943-4375  
563-773-2345 FAX  
info@lamotte-telco.com

#### OFFICE HOURS

400 Pine St  
La Motte IA 52054  
7:30 am - 4:30 pm  
Monday - Friday  
Closed 12-1 (Lunch)

#### DROP BOXES

Andrew - 18 W Benton  
(door slot Switching Office)  
  
La Motte - 400 Pine  
(entrance of driveway)

#### PAYMENT INFO

Payments due upon receipt.  
\$1 late fee for payments after 20th of the month.  
Services subject to disconnection for nonpayment.  
\$30 reconnect fee.

# DO YOU HAVE ENOUGH INTERNET SPEED?

## WITH Telephone Service

|   |             |
|---|-------------|
| 100/100 Mbps                            | \$37.95/mth |
| 150/150 Mbps                            | \$47.95/mth |
| 250/250 Mbps                            | \$57.95/mth |
| 500/500 Mbps (Voice Net Value Package*) | \$98.95/mth |
| 1 Gig                                   | \$89.95/mth |

## WITHOUT Telephone Service

|              |             |
|--------------|-------------|
| 150/150 Mbps | \$49.95/mth |
| 250/250 Mbps | \$59.95/mth |
| 500/500 Mbps | \$79.95/mth |
| 1 Gig        | \$89.95/mth |

Call our office at 563-773-2213 or 563-672-3277, if you want to increase your speed.

\* Voice Net Value Package - price includes landline phone with calling features & 500/500 Mbps internet service

## HAPPY HOUSE

An Enhanced WiFi Experience.

*Powered by Plume®*

No matter if you are at work or play, Happy House by Plume is the answer.

- fast reliable internet
- distributed throughout your entire home
- full strength uninterrupted connectivity
- safe & secured devices
- worry-free browsing
- real-time threat protection
- ad blocking
- parental controls
- guest access
- free mobile phone app



Call our office at 563-773-2213 or 563-672-3277, and talk to one of our Customer Service Reps about getting this today.

## IOWA ONE CALL



Whether you're trenching in a field, planting a tree, or digging a foundation, Iowa law requires everyone to locate underground utilities before digging. **First**, contact IOWA ONE CALL to begin the discovery process, then **wait 48 hours** (excluding Saturday, Sunday, and legal holidays) **before** any digging begins. Call or click before you dig. This service is FREE and it's the law.

**Your must call in a locate before La Motte & Andrew Telephone Company technicians can mark underground lines.**

**Excavators who damage underground lines are responsible for the full cost of repair or replacement.**

### LA MOTTE AREA COMMUNITY CENTER BLOOD DRIVE

THURSDAY, SEPTEMBER 19TH

2 PM - 6:30 PM

WALK-INS ARE WELCOME

CONTACT TERRI EHLINGER FOR FURTHER DETAILS AT 563-590-9268



**ST PAUL'S LUTHERAN CHURCH**  
**FALL FUNDRAISER**  
**LA MOTTE PAVILION**  
**SATURDAY, SEPTEMBER 28TH**  
**10 AM - 1 PM**

**FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110**

General Manager: JoAnne Gregorich  
 Assistant General Manager: Mike Olsen  
 Plant Manager: Rod Engler  
 Service Technicians: Dennis Dunne, Marilee Aschenbrenner  
 Customer Service Reps: Tonya Felderman, Heidi Balk  
 Email: info@lamotte-telco.com



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